

UK MB-I LIMITED t/a MB INSOLVENCY

Provision of Services Regulations 2009

The following information is provided in accordance with our obligations under The Provision of Services Regulations 2009.

Legal form: Limited liability company incorporated in England & Wales (No: 6477331)

The company's registration can be viewed at www.companieshouse.gov.uk

Directors: Mark Elijah Thomas Bowen

Secretary: Michelle Bowen

Services: Insolvency Practitioners

Registered office: 11 Roman Way Business Centre
Berry Hill
Droitwich Spa
Worcestershire
WR9 9AJ

Trading addresses:	Birmingham Office MB Insolvency 6c St Michael's Court Warstone Parade East Birmingham B18 6NR	Droitwich Office MB Insolvency 11 Roman Way Berry Hill Droitwich Worcestershire WR9 9AJ	Newton Abbott office MB Insolvency Wessex House Teign Road Newton Abbott TQ12 4AA
---------------------------	--	---	--

Telephone: 0121 270 2884 01905 776771 01803 220366

Fax: 01905 507596

E mail: information@mb-i.co.uk

VAT number: GB 926 6575 88

Authorisation: Mark Elijah Thomas Bowen, is licensed and regulated as an Insolvency practitioner in the United Kingdom by the Insolvency Practitioners' Association (IP No 8711)

Mr. Bowen's registration can be viewed at www.insolvency-practioners.org.uk

General terms and conditions:

A letter of engagement accompanied by, or incorporating our standard terms and conditions of business is provided at the commencement of any engagement to which they apply.

Applicable law: The company only provides services in the United Kingdom. The company does not provide services elsewhere in the European Union because of the different technical characteristics applicable to the nature of the services it provides within those jurisdictions.

Unless specifically provided to the contrary in the letter of engagement, the Courts of England & Wales shall have exclusive jurisdiction in relation to any claim, dispute or difference concerning the service and any matter arising from it

Complaints: Complaints can be made by contacting Mark Bowen at any of the company's trading addresses, telephone or facsimile numbers, or by e mail to the address provided above.

(continued overleaf)

In the event of your not being satisfied with our response you should bring the matter to the attention of the Insolvency Service, an Executive Agency of the Department of Business Innovation and Skills whose statutory activities include the regulation of the insolvency profession.

You can make a complaint to the Insolvency Service by either:-

- Calling the Insolvency Service Enquiry Line on 0845 602 9848 (Monday to Friday 8.00am to 5.00pm)
- Visiting the Insolvency Service website at www.bis.gov.uk/insolvency , completing the online complaint form and submitting it electronically
- Alternatively you can print the form and post it to: IP Complaints, Insolvency Service, 3rd Floor, 1 City Walk, Leeds, LS11 9DA, or you can e mail it to ip.complaints@insolvency.gsi.gov.uk

Further information about the complaints service is provided on the Insolvency Service website.

Insurance Our professional indemnity insurers are Arch Insurance (UK) Limited.

Further Information:

Further information can be obtained by contacting Mark Bowen at any of the Company's trading Addresses, telephone or facsimile numbers, or by email to the address provided above.